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F I N E F O O T W E A R S I N C E 1 9 3 4

Carlingwood Billings Bridge St. Laurent Place d'Orleans Signature Centre-Kanata

Our promise to you...

You can trust that Armstrong and Richardson Ltd. will do everything possible to ensure our customer's privacy and serve our customer to the best of our ability. We will make all reasonable effort within the guidelines of this policy to ensure you are satisfied with your service.

Privacy Notice

This privacy notice discloses the privacy practices for Armstrong and Richardson Ltd. and www.armstrongandrichardson.com. This privacy notice applies solely to information collected by our POS system and website. It will notify you of the following:

1. What personally identifiable information is collected from you through our POS system and our website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When we collect sensitive information at POS our merchant service provide encrypts your credit card data on all receipts. We do not enter or store credit card data in our POS database. Only name and email is collect via the website. We protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Sharing

We use an outside shipping company to ship orders, and a credit card processing company to bill users for goods and services. These companies do not retain, share, store or use personally identifiable information for any secondary purposes beyond filling your order.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

In our 75+ years of serving Eastern Ontario, our guiding principles have always been inspired by the respect and fairness we receive from our customers and the respect, privacy and fairness we offer to our customers. These are the principles we will continue to follow in all the years to come.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 613-596-5511 or via email at info@armstrongandrichardson.com.