

## Customer Service Feedback Form

Thank you for visiting Armstrong and Richardson Ltd. We value all of our customers and strive to meet everyone's needs.

Customers that provide formal feedback will receive acknowledgement of their feedback within 72 hrs, any resulting actions based on concerns or complaints that were submitted will be communicated to the customer within 7 days.

Please tell us the date and location of your visit:

Date: \_\_\_\_\_ Location: \_\_\_\_\_

### 1. Were you satisfied with the customer service we provided you?

Yes  No  Somewhat

Comments \_\_\_\_\_

### 2. Was our customer service provided to you in an accessible manner?

Yes  No  Somewhat

Comments \_\_\_\_\_

### 3. Did you experience any problems accessing our goods and services?

Yes  No  Somewhat

Comments \_\_\_\_\_

### Contact Information

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Thank-you,  
Management